April Monthly Message



Dear SNHA Homeowners,

Spring has sprung! This is the time of year for new beginnings, new opportunities, and new life!

We wish you and your families good health as we bid winter farewell.

Remember, April weather conditions are variable as winter conditions are still a potential in Vermont. Prior to traveling, please visit the VTrans Facebook page for road conditions and delays. ***https://www.facebook.com/VTransontheroad/***

HOA Software Partnership: AppFolio

SNHA is very excited to announce that we are moving toward a cloud-based HOA software called AppFolio. Through this one platform we will be able to manage payment collection, online maintenance requests and work orders and so much more! Later this month, you will receive an invitation, via email, to activate your new homeowners' portal.

The following links will provide you an introduction and overview of the AppFolio software:

- **https://www.appfolio.com/hoa/community-association-homeowners** (Software built with homeowners in mind)
- **https://info.appfolio.com/help-online-portal** (AppFolio's homeowners portal overview, Navigation and FAQ's)

For more information, please contact Andy Iwaskiewicz,* ***andy@snha.net*

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Calling All Homeowners! Associate Directors Needed

The SNHA Board of Directors would welcome homeowners to serve as associate directors interested in working within a several different areas of resort life.

The primary time commitment for Directors and Associate Directors includes attendance in 6 virtual meetings, typically held on third Wednesday of alternating months, usually for 60 -90 minutes with a few more hours in committee work between meetings. Our business involves any and all concerns of home ownership at Smuggs including maintenance, housekeeping, rentals, infrastructure, QHP, etc.

Thank you in advance.

SNHA Committee for Board Recruitment

*If you have interest in being considered for appointment as an Associate Director, please email Andy Iwaskiewicz, **andy@snha.net**

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SNHA Homeowners Survey

The SNHA Owners Survey closed on March 15th. We had an enthusiastic response from owners who took the time to thoughtfully fill out the survey both online and a few through the mail in option. In total, 144 owners returned a completed survey! In addition to the multiple-choice answers, owners made the effort to type or write a total of 236 long response opinion answers to those questions which allowed for that. We will be presenting the survey results this July 2 at the SNHA annual meeting. As promised, a random drawing was held among the first 75 responders for the "early bird prize". The winner was Richard Miller in Mountainview 1-20. Congratulations to the Miller family! They will receive a $250 dollar Visa Gift card.
Remember that the drawings for the $500 dollar Visa Gift Card Grand Prize, and the $250 dollar Visa Gift card second prize will take place at the owners' annual meeting in July. You do not need to be present to win.

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SNHA Annual Meeting and Social Gathering

SAVE THE DATE

Saturday, July 2, 2022

SNHA 2022 Annual Meeting
9AM - 2PM

The Lower Meeting House- Smugglers' Notch Resort or virtually on Zoom!

Join us for the Homeowner Dessert Social July 2nd
Details to follow

6:30PM – 8:00PM
Location TBD

We look forward to seeing everyone!

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Technology Update

Guest Wi-Fi Improvements

- All fiber optic infrastructure has been completed, tested, and certified.
- The remaining buildings yet to be connected to the upgraded fiber network, include Sterling, Countryside 7-10, and are scheduled for completion by the first week of April.

RFID Lock Installations/Energy Management

- All 313 locks scheduled for SALTO replacements have been completed.
- Homeowners who signed up for energy management option 1A should anticipate a completion date of 4/19
- All RFID card updaters are online and functioning throughout the resort.
- Smugglers' will begin beta testing of the mobile key app for SALTO locks in early April, in anticipation of full implementation, for the summer season.

****Next week, Smugglers' will be emailing all homeowners a more detailed update on technology projects with an emphasis on the Energy Management Project. This will cover the features and functionality of the Incomm Energy Management System. Smugglers' will be offering a follow-up installation period for homeowners who may be interested in Smart Thermostat installations but had not previously signed up. Installation costs will range between $485-$650.***

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Upcoming Events for April 2022

- *The 55th Vermont Maple Festival, April 22-24th, St. Albans, Vermont*

For more details see ***https://www.vtmaplefestival.org***

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Here's to April Showers bringing May Flowers!
~Your SNHA
