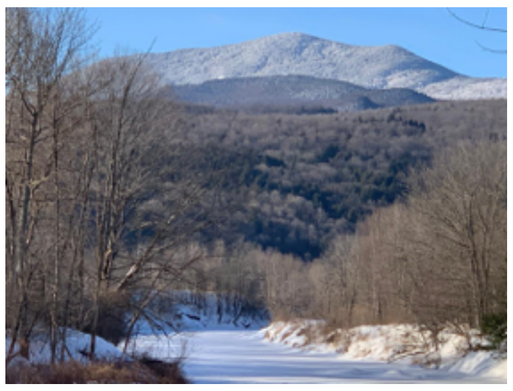
January - February Monthly Messages



Dear SNHA Homeowners,

We hope you all are enjoying the abundance of snow and having a great winter season. The SNHA office is currently scheduling spring work for Regimes and Homeowners.

We encourage you to plan for your projects early and to take advantage of some product offers available.

Remember, winter is in full swing in Vermont. Prior to traveling, please visit the VTrans Facebook page for road conditions and delays.

https://www.facebook.com/VTransontheroad/

The Cambridge Food Shelf and Clothing Bank

We would like to thank all homeowners for their donations to the Cambridge Food Shelf and Clothing bank over the holiday season. In accompaniment with individual homeowner donations, SNHA and Smugglers Notch Resort, a total combined contribution of $4,250 was made. This generous donation will provide direct assistance to local families in need.

SNHA Homeowners Survey

It has been almost 30 years since SNHA conducted a general survey of owners. We have developed a new survey with questions of demographics, how members use their ownerships, opinions on Smugglers' facilities and services, the rental program, and opinions on future directions for the resort. Results will be presented at the annual meeting in July. As a bonus, all owners who complete the survey will be entered into a drawing for visa cash card prizes! Watch your email for further info and the SNHA Owners' Survey coming soon in the next 1-2 months.

SNHA Homeowner Projects

Water Heater Replacement Service
This is an annual service provided to homes that have electric water heaters. Notices will be sent out to homes that according to our records, have a tank with a warranty period that has or is due to expire. If you receive this notice, pricing and project details will be sent out as soon as they are finalized.

Carpet/Upholstery Seasonal Deep Cleaning
SNHA is putting together services for carpet & upholstery cleaning for the 2022 Spring season. This is a bi-annual service that is offered for SNHA members.
Fireplace Annual Servicing: LP Gas and Wood-Fired
The SNHA office is now scheduling spring cleaning and service options for fireplaces located in the homes of our members. Smugglers' Maintenance performs this service annually for all fireplaces in homes that participate in Smugglers' rental program. If you are a non-renter or self-renter, this service is not available to your home through Smugglers' Maintenance.

General Maintenance and Home Services
SNHA has a network of contactors to meet the needs of our members. Whether it is routine interior painting or remodeling, SNHA can assist you in the development or implementation of your project needs.

If you have any questions or would like to schedule your home for a project or service, please contact Deej Meegan, ***deej@snha.net*** *or Andy Iwaskiewicz,* ***andy@snha.net***

Technology Update

Guest Wi-Fi Improvements

- All fiber optic infrastructure has been completed, tested, and certified.
- The remaining buildings to be connected to the upgraded fiber network include MV 1-20, MV 21-44, Poolside, Telemark, Sterling, Commons, Countryside and Creekside. Smugglers' has received all necessary network and hardware components and plan to have these homes online by mid-February.

RFID Lock Installations/Energy Management

All 313 locks scheduled for SALTO replacements have been completed.

- Energy management components and thermostats connected to a *gas fireplace* will be completed prior to the upcoming holiday weeks.
- Energy management components and thermostats connected to electric baseboard heaters have been deferred until this spring.
- All townhouses that required a modified handle and had their storm doors temporarily removed have been reinstalled to the respective home. ***Please note that the expense that was charged to homeowners directly for the storm door removal and reinstallation will be reversed and homeowners should anticipate a credit on their next Smugglers' statement.***

All homeowner keys have been mailed out to homeowners that have upgraded to the SALTO locks. Your homeowner keys* ***do not* *have an expiration date but will need to be updated periodically. Smugglers' has installed card updaters at several locations including buildings with common areas and numerous Smugglers' facilities such as the Funzone 2.0, security office, and both entrances of the Village Center. To update your card, simply place your card in front of the updater and wait until the light turns green.*

Upcoming Events at Smugglers'

Vermont Specialty Food Tasting, Village Courtyard, February 12t, Smugglers' Notch Resort

Friendly Freestyle Competition, Lower Madonna Mountain, February 6th, Smugglers' Notch Resort

Extreme Challenge, Madonna Mountain Lift Line February 25-27th, Smugglers' Notch Resort

For more details see https://www.smuggs.com/pages/winter/

Keep Thinking snow!

Your SNHA



Keep warm
Drive carefully
Stay healthy